Working with homeless people at the family care center

Gabriella Szabó

District XXII Child Welfare and Family Care Center

1. Family support

Subjective definition:

- Clients/target group: individuals and families
- •Problem types: lifestyle and life strategies, social, financial, prevention
- Based on the cooperation of the helper and the client

1.1. District XXII Child Welfare and Family Care Center

- Child welfare services
- Family care
- Families' temporary home

1. About the district and the program

Local sights and curiosities: - wine

- champagne

- castle museum

- Tropicarium

2.1. Municipality owned apartments in the district

- -372 apartments
- -About half of them 21-40m²
- -60% with bathroom and toilet; about 9% without facilities
- -Heating: individual (wood)
- -Mainly old buildings, typically limestone



Condominium (13 apartments)

- -5 municipality owned apartments; 4 with bathroom and toilet, 1 with bythroom only
- -Heating: wood and gas
- -No sewage
- -The family care center has/had a connection with all tenants

<u>Tenants' care prior to moving in</u>: Hungarian Maltese Charity Street Care Service

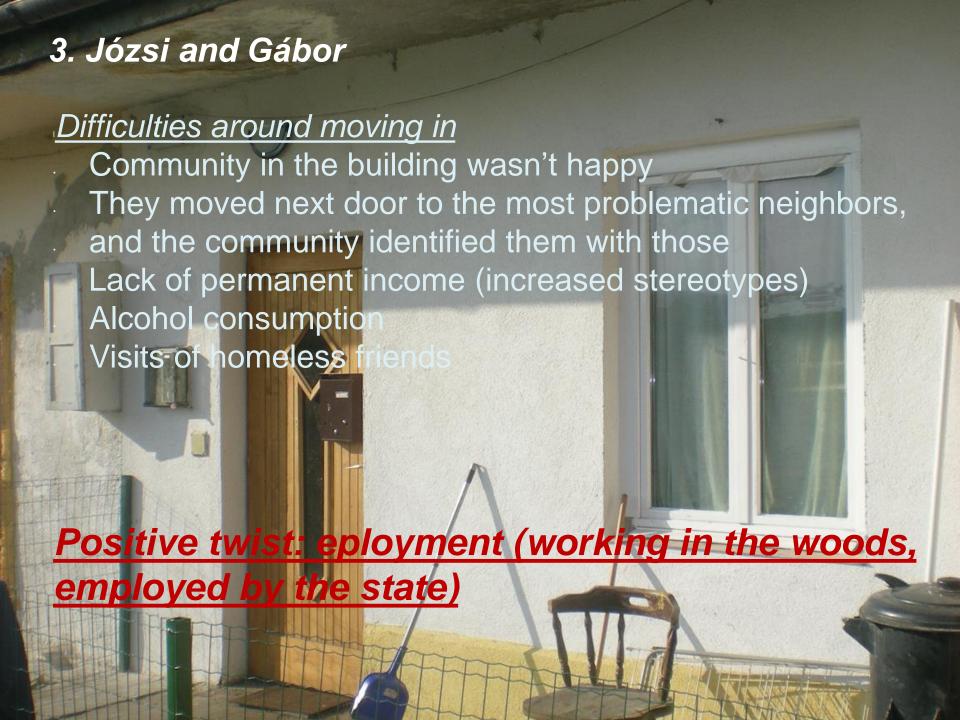
New tenants:

- 1. József B. (Papó)
- 2. Gábor
- 3. József S.

Moving in: October-November 2014

Difficulties prior to moving in:

- 1. Problematic community in the condominium
- 2. Two tenants submitted a joint application
- 3. Old tenants \leftrightarrow new tenants
- 4. More disapproval against them than with Papó
- 5. Mostly homeless network (Papó)
- 6. Conflicts of cohabitation



Task devision between Józsi and Gábor

Józsi, the manager

- A man of word: agrees to everything;
 but things need to be done by Gábor
- He is easily "lost" in everyday tasks
- He is not good at assessing the importance of human relationships
- He keeps looking for extra income (alcohol)
- Masculine role

Gábor, the executor, administrator

- Practical thinking
- · Thinks more ahead
- Better in human relationships
- Active in household tasks (cooking, cleaning)
- Feminine role

Sources of conflicts of cohabitation:

- Condition of apartment
- Tidiness/mess
- Meeting expectations
- Extent of alcohol consumption

Positive events helping their integration:

- 1. The stove case
- 2. The dog case

Present – future? – current issues and questions

- Budgeting money
- Administration takes more time than expected (installment of pre-paid electricity meter)
- Attitude toward time and difficulties of keeping in touch
- Untidy personal hygiene, appearace and apartment
- Managing interpersonal relations and conflicts



















